

A 3x3 Change Mapping Toolkit

	People <i>Individual styles and needs</i>	Systems <i>Connecting people and information</i>	Strategy <i>Working towards a shared goal</i>
Assumptions <i>Making the context visible</i>	Why do you do it that way?	What is this connected to?	What is the point?
Barriers <i>Identifying real or perceived blocks</i>	What would worry you if we considered changing this?	If we wanted to change this, what else could we break?	What different needs do people have?
Opportunities <i>Finding the space between assumptions and barriers</i>	How would you do it differently?	If we wanted to change this, what else could we fix?	How could we improve this together?